REQUEST FOR EXPRESSION OF INTEREST (EOI)

Subject: ICC Headquarter VoIP Fixed Telephony (Re-tender)

Date of this EOI: 06 February 2023

Closing date of this EOI: 27 February 2023

Reference Number: ICC EOI 130893

Address EOI for the attention of: ICC Procurement, Tender 2

E-mail address: Tender.2@icc-cpi.int

It is anticipated that the International Criminal Court (hereafter referred to as the ICC) located in The Hague, The Netherlands, will shortly be issuing a solicitation for the provision of **ICC Headquarter VoIP Fixed Telephony**. In this connection, the ICC is requesting expressions of interest from qualified firms.

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**Brief Scope of Work for ICC Headquarter VoIP Fixed Telephony**

**Background**

The ICC is in the process to migrate (continue) its present VoIP infrastructure to a new provider. Since year 2017 the ICC has received VoIP service at its new premises in Oude Waalsdorperweg 10, 2597 AK, The Hague , Netherlands

**Objectives**

* ICC wants to have a high reliable telephony service for their location in Den Haag using Voice over IP (VoIP) coupling on basis of SIP. The coupling should have full redundancy in the access network.
* ICC also would like a construction of a new WAN for the Voice traffic, with both connections fully geographical separated. ICC also needs geographical redundancy to allow a High Available Telephone Service with a connection both to both local data centres (MER1 and MER2).
* ICC would like a Connection of the Cisco PABX via Cisco CUBE Routers with a capacity of at least 60 simultaneous calls.
* ICC also would like a smooth Migration from old to new service provider enabling to test the solution several weeks before going live.
* The solution should be future Proof to enable ICC to add new services and or to grow in capacity
* The SIP coupling will be done with the ICC Cisco environment in Den Haag.
* Anonymous calls facilities
* Voice logger integration
* Integration with the ICC Fax system

**Scope**

ICC wishes a VoIP communications solution that is in tune with modern day technology, sustainable and modular for the growth and future of the Court.

ICC seeks the lowest-cost solution that addresses all functional requirements.

ICC will port the majority of existing connectivity requirements to the solution / set of solutions agreed under the new contract.

In the specific case of telephone lines, the numbers will be ported to the new physical connections observing rules and constraints set by the regulating authorities regarding number portability

The selected vendor will be preferred for new connectivity requirements.

The porting of VoIP should be performed by the chosen company and should performed without downtime.

**The full Scope of Work will be provided with Request for Proposal document to the interested firms-organizations.**

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Interested firms/organizations should forward their Expression of Interest by e-mail to [Tender.2@icc-cpi.int](mailto:Tender.2@icc-cpi.int)

Please use the attached form (Page 3).

Interested firms/organizations registered with the UN Global Marketplace, please indicate your vendor registration number.

Please be advised that this Request for EOI does not constitute a solicitation. It should also be noted that the ICC reserves the right to change or cancel this requirement at any time.

**IMPORTANT**

**Vendors interested in participating in the planned solicitation process should complete and submit an online Supplier Registration at:** <https://marketdojo.com/icc-suppliers/>

**NOTE: Please do not send any offers or price quotations as a response to this Request for EOI.**

**EXPRESSION OF INTEREST**

**ICC EOI 130893**

Subject: ICC Headquarter VoIP Fixed Telephony

1. **Company information:**
2. Company’s name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Address (address responding to this EOI): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Company contact person’s name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. E-mail address of the contact person: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

f) UNGM Vendor Registration No.: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(END of ICC EOI 130893)